girl scouts

Digital Cookie®

Training Material Index for LBB Council Caregivers/Girl Scouts

Registration

Site Registration	Tip Sheet	Video (initial login)
Site Registration Girl Scout 13 and Over	Tip Sheet	
Forgot Password/Password Reset	Tip Sheet	
No Registration Email	Tip Sheet	
Unlock Account	Tip Sheet	
My Account	Tip Sheet	
Dashboard	Tip Sheet	

Site Setup

Site Setup	Tip Sheet	Video
Site Setup-Girl Scout 13 and Over	Tip Sheet	
Photo/Video Upload	Tip Sheet	Video
Marketing to Customers	Tip Sheet	Video

Order Management

In-Person Delivery (approving orders)	Tip Sheet	Video
Orders	Tip Sheet	Video
Delivery Settings	Tip Sheet	Video
Inventory by Variety	Tip Sheet	Video
Inventory by Category	Tip Sheet	Video
Financials	Tip Sheet	Video

Site Features

Entrepreneur Pin and Badges	Tip Sheet	
Rewards	Tip Sheet	Video
Cheers	Tip Sheet	
Closing Your Site Early	Tip Sheet	

Mobile App

Mobile App Caregiver/Girl Scout View	Tip Sheet	Video
Mobile App Booths	Tip Sheet	Video

Customer Support Help

Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)	• Click the customer support button for step-by-step instructions, tutorials, videos, tip sheets, and chat live with a representative or submit a support request for additional assistance. • Contact Customer Support with a System Issue
Digital Cookie Registration & Account Information Support	• Contact Customer Support with Registration Issue • Contact Customer Support with Account Information Issue
Direct Shipped & In-Person Delivery Order Inquiries	• Order Status Page • Contact Customer Support with an Order Issue
Customer Experience	• Tip Sheet

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