# girl scouts of southern alabama

# Table of Contents

- 1. <u>Introduction and Benefits to Participation</u>
- 2. <u>Learn the Lingo: Cookie Program Terminology</u> 2025 Discounted Shipping Rate
- 3. <u>Cookie Program Tech Review</u>
- 4. <u>Ways Girl Scouts & Families Participate</u>
- 5. Cookie Volunteers: Get to Know Your Role
- 5. <u>Troop Proceeds & Bonuses</u>
- 6. <u>Last Call for Girl Scout S'mores</u> <u>Selling Resources for Troops</u>
- 7. <u>Placing Troop Initial Orders in eBudde</u> <u>Troop Booth Kits</u> <u>How Many Cookies: Suggest order for each girl</u> <u>How to place an initial order in eBudde Video</u> <u>Delivery Stations</u> <u>Cookies by the Carload</u>
- 8. <u>Cupboard Orders & Locations</u> <u>How-to Video</u> <u>Cupboard Order Expectations</u>

Cupboard Locations

 Managing Cookie Booths

 Council- & Troop-Secured Booths

 How to add a booth in eBudde (Video)

 Troop Booth Reservation Dates

 How to reserve a booth in eBudde (Video)

 Staffing Cookie Booths

 Important Reminders for Responsible Adults

 Stocking Cookie Booths

 Promotions for Cookie Customers and Troops

9.

- 10. <u>Payment Options</u> <u>Updates to Clover Go</u> <u>Updates to Digital Cookie Payments</u> <u>Digital Cookie App Payment Video</u> Digital Cookie Refund Customer Video
- 11. <u>Managing Troop Finances</u> <u>ACH Dates</u> <u>Cash & Carry Troops</u> <u>Caregiver Payments to Troop</u> <u>Girl Permission & Caregiver Agreement Form</u>

- 12. Important Reminders Pricing, Council Area, Community Partners, Cookie Links, and Donations Receiving Donations Hometown Heroes Weekend Discounted Shipping Rates
  - 13. <u>Girl Incentives</u> 2025 Girl Scout Incentives <u>Program Credits & Sister Credits</u>
- 14. Digital Cookie Updates
- 15. <u>Review of Important Dates</u>





Karlyn Edmonds CEO Girl Scouts of Southern Alabama











Introduction to the Girl Scout Cookie Program







SAMOAS®





DO-SI-DOS®



TREFOILS®







TAGALONGS®



**ADVENTUREFULS®** 

LEMON-UPS®

GIRL SCOUT S'MORES®













Trefoils®

Thin Mints®

Peanut Butter Patties®









Peanut Butter Sandwich

Caramel Chocolate Chip







Adventurefuls®





















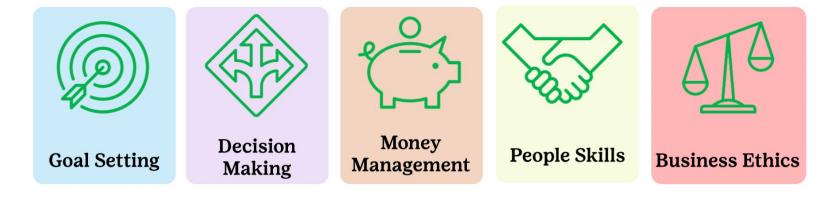




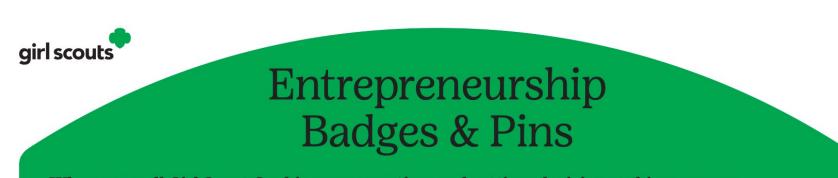
# Benefits to Participating in the Girl Scout Cookie Program

Introduction to the Girl Scout Cookie Program | Benefits to Participating

# Girl Scouts Gain Skills



7



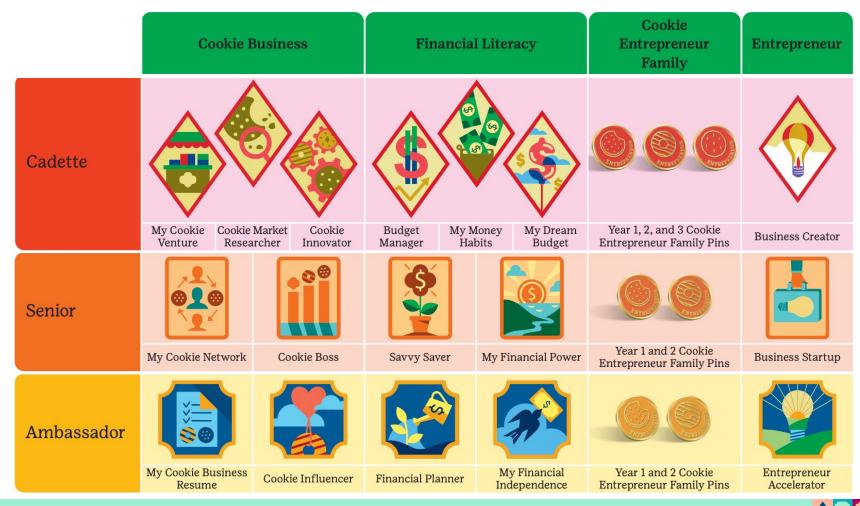
When you sell Girl Scout Cookies, you practice-goal setting, decision making, money management, people skills, and business ethics—as you learn to think like an entrepreneur. You can earn badges and pins each year you run your own Girl Scout Cookie business. Then explore your own business idea by earning an Entrepreneur badge.

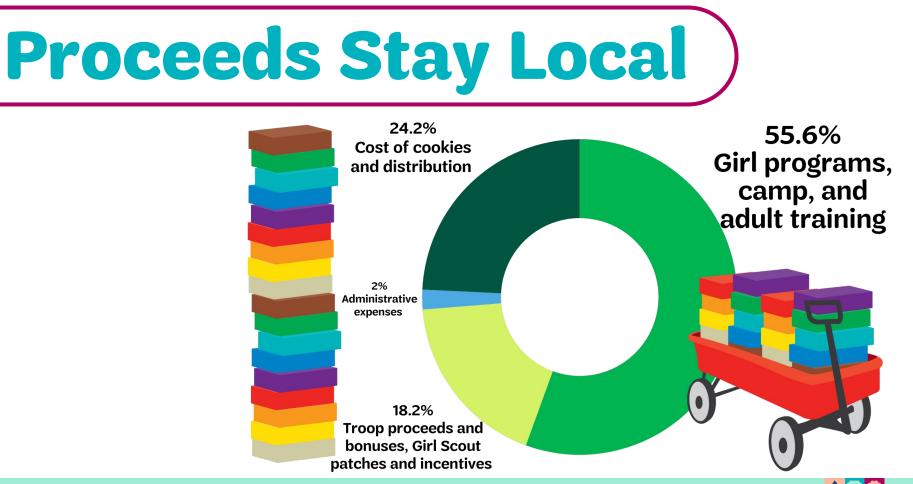


#### Introduction to the Girl Scout Cookie Program | Benefits to Participating

	Cookie Business		Financial Literacy		Cookie Entrepreneur Family	Entrepreneur
Daisy						
	My First Cookie Business	Cookie Goal Setter	Money Explorer	My Money Choices	Year 1 and 2 Cookie Entrepreneur Family Pins	Toy Business Designer
Brownie						
	My Cookie Customers	Cookie Decision Maker	Budget Builder	My Own Budget	Year 1 and 2 Cookie Entrepreneur Family Pins	Budding Entrepreneur
Junior		0				
	My Cookie Team	Cookie Collaborator	Budget Maker	My Money Plan	Year 1 and 2 Cookie Entrepreneur Family Pins	Business Jumpstart

#### Introduction to the Girl Scout Cookie Program | Benefits to Participating





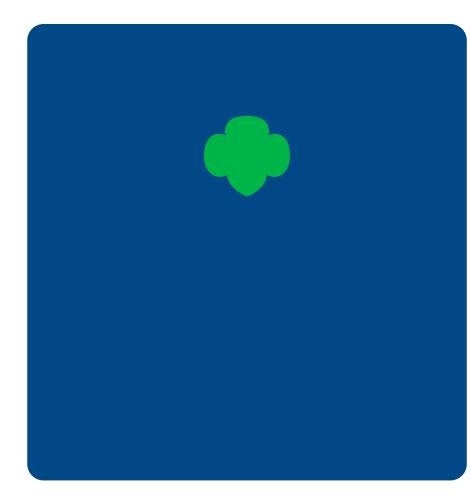
# Troop Proceeds: Girl Scouts Invest in Their Own Experience







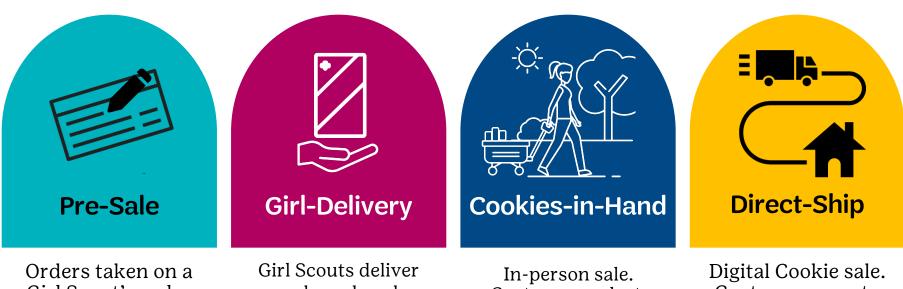
Jackie Lucas Director, Marketing & Communications Girl Scouts of Southern Alabama







<b>Package</b> Single container of Girl Scout Cookies	<b>Case</b> Twelve Packages of Girl Scout Cookies	Digital Cookie (DOC) online cookie sales platform	<b>eBudde</b> Little Brownie Bakers' online cookie program management tool for volunteers	<b>Initial</b> <b>Order</b> Troop's first, and typically largest, cookie order for the season
Cookie cupboard cookie storage locations where cookies can be picked up to restock troop inventory	<b>Troop</b> <b>Proceeds</b> The portion of funds earned by the troop used to fund troop activities	ACH This process is used by GSSA for troops to receive proceeds and/or reimbursements	<b>Girl</b> <b>Incentives</b> Merchandise, experiences, or program credits given to acknowledge a Girl Scout's effort in the product programs	<b>Program</b> <b>Credits</b> Can be used as a form of payment for GSSA programs or retail items



Girl Scout's order cards to be delivered later. Girl Scouts deliver orders placed in Digital Cookie or on order cards *Free to customers.* 

In-person sale. Customers select, pay for, and receive cookies in the same interaction. Digital Cookie sale. Customers pay to have cookies shipped to them.



# 2025 GSSA Discounted Shipping Rate

# 4–12 Packages: \$6.49 13+ Packages: NO Discount

• Customers who would like to order more than 12 packages will only receive discounted shipping if they place multiple orders of 4-12 packages.





#### **Cookie Program Tech Review**



## Little Brownie Baker online cookie program management software for volunteers

### What's it for?

- Placing Troop initial orders
- Troop cupboard orders
- Inventory Management
- Track Financial Transactions
- Booth reservations
- Allocation of booth cookies
- Managing girl incentives

# GSUSA cookie sales platform for Girl Scouts and Troops

**|||** 

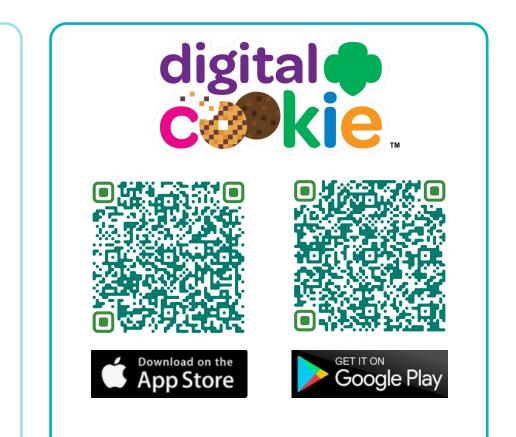
digital

## What's it for?

- Girl Scout online storefront
- Troop Site (online storefront)
- Cookie Links
- Process Customer Payments
- Girl Scouts enter order card sales

#### **Cookie Program Tech Review**





# Ways Girls Scouts and Families Participate in the Girl Scout Cookie Program

#### Text or Call Friends and Family

Is this your Girl Scout's first time running their own cookie business? Texting or calling friends and family is a great way to help them feel comfortable connecting with cookie customers. If your Girl Scout has a busy schedule, this is a flexible option.

#### **Digital Cookie®**

Is your Girl Scout ready to take their digital marketing skills to the next level? With the Digital Cookie platform, Girl Scouts can ship cookies directly to customers, accept orders for cookie donations, or schedule in-person deliveries. This way, your Girl Scout can reach their sales goals no matter what their schedule is like.

#### **Door-to-Door Deliveries**

Going door-to-door is a great way for your Girl Scout to perfect their sales pitch! Get out in your community and sell in your own neighborhood. Use door hangers and business cards for customers who aren't home. They'll also grow their people skills by meeting new neighbors (with the necessary adult supervision, of course).

### **Cookie Stands**

Would your Girl Scout feel more comfortable on their own turf? Cookie stands, similar to lemonade stands, are set up in front of a residence on private property, where they'll market their cookies to customers in their neighborhood. They're a great way to ease more introverted Girl Scouts into connecting with their communities. This can be fun for the whole family!

### **Cookie Booths**

Cookie Booths are a great way to interact with new customers, develop teamwork, and have fun. Troops or groups of Girl Scouts work together to market their cookies outside a preapproved location (like a grocery store, mall, bank, or even a drive-through booth in a parking lot) where they can practice their business skills with new customers.

Note: cookie booths must be coordinated by troop cookie managers; may only happen at council-approved locations; and must be legally open to, accessible, and safe for all girls and potential customers.

### Connect With Your Community

The possibilities are endless! Girl Scouts team up with their parents/caregivers to sell cookies to their employees and coworkers, at places of worship, and at community groups. From preparing a corporate pitch to selling cookies in bulk to car dealerships, real estate agents, or financial institutions, there are so many ways to grow your cookie business.

# **Cookie Volunteers:** Get to Know Your Role

# **Before Cookie Season Begins**

- Be registered\*
- Complete background check\*
- Sign Position Description
- Complete training & Knowledge Check
- Set up bank account
- Submit troop ACH form to GSSA
- Receive girl/troop guides
- Recruit additional help
- Train/plan troop leadership
- Train adults/families
- Train Girl Scouts
- Identify where cookies will be stored
- Verify all girls are in eBudde
- Follow up with all girls who are not registered

- Host Family Meeting
  - Collect permission agreements and financial responsibility agreements
  - Distribute Family Guides
  - Lead individual & troop goal setting
  - Determine troop opt out status (incentives)

# Starting Cookie Season

- Initial Order
  - Determine quantity
  - Place initial order in eBudde
  - Pick up initial order
  - Sort initial order
  - Distribute cookies to families

\*Required for all adult volunteers, regardless of role.



# **During Cookie Season**

## Manage Girl Scouts' Sales

- Collect reorders
- Place reorders in eBudde
- Pick up reorders from cupboards
- Distribute reorders to families
- Collect money from families
- Receipt money/product exchanges with families
- Record product/money exchanges in eBudde
- Deposit money in troop account
- Communicate with families/answer questions

## **Cookie Booths**

- Schedule booths w/ GSSA in eBudde
- Schedule booths w/ troop
- Coordinate booth volunteers
- Verify booth volunteers meet requirements
- Manage inventory
- Deposit money in troop account

# At the End of Cookie Season

## **Finalizing Troop Cookie Program**

- Settle troop/GSSA Financials
- Collect girl incentive choices
- Confirm girl incentives in eBudde
- Pick up girl incentives
- Sort girl incentives
- Distribute girl incentives

# Troop Proceeds & Bonuses

\$.75 per package sold

**Standard Troop Proceeds** 

\$.78 per package sold

#### for Troops that opt out of baker and council incentives

- Troops must opt out of ALL baker and council incentives, including program credits.
- Must be entered in eBudde by Feb. 11

+ Product Program Bonuses

Bonuses earned through Fall Product Program and Cookie Program



## Fall Product Bonus

#### Additional \$.25 per case sold

- Troop Fall Product Coordinator is registered and approved
- 5 girls must have participated in M&M
- Minimum of \$250 of Fall Product sales
- Successful Fall Product Program ACH



# Cookie Bonus

#### Additional \$.35 per case sold

- Troop Cookie Coordinator is registered and approved
- Troop must have 80% of Girl Scouts participating in Cookie Program
- Initial order must be a minimum of 40 cases
- Host a minimum of 3 booth sales entered in eBudde with corresponding transactions
- Minimum of 2 cupboard orders placed and picked up from cupboard
- Troop Per Girl Average (PGA) of 150 packages or higher
- Successful final ACH (March 18)



## Product Program Bonus

#### Additional \$.75 per case sold

Troops that meet all requirements for Fall Product **and** Cookie Bonuses will receive MY25 Product Program Bonus, instead of individual Fall Product and Cookie Bonuses.



# Last Call!

# 2025 will be the last year for **Girl Scout** S'mores!



#### Last Call for Girl Scout S'mores



girl scouts Little Brownie

°, ™& © 2024 Girl Scouts of the USA. °, ™& © 2024 Ferrero Group. All Rights Reserved.



# Troop Initial Order (IO) **Due: December 1**



# **NEW for 2025!**

Troops that place an initial order of **75 cases** (or more!) will receive a Cookie Season **2025 Booth Kit,** including "It's COOKIE Time" tablecloth, money bag, and signage.

Booth kit items subject to change, based on availability.





# How many cookies? A guide to placing your initial cookie order

#### FACTORS TO DETERMINE YOUR TROOP'S INITIAL ORDER:

- Sales goal for the Troop
- Number of planned cookie booths
- Number of girls selling

#### HOW TO ESTIMATE YOUR FIRST ORDER:

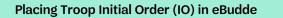
GSSA's per-girl selling average (PGA) is about 25 cases. Review your archived data (if you are a returning troop) to see your troop's PGA and let that be your guide. Since each troop is different, ordering the correct amount is not an exact science.

GSSA retains the right to modify your troop's initial order if it appears excessive for the number of girls selling.

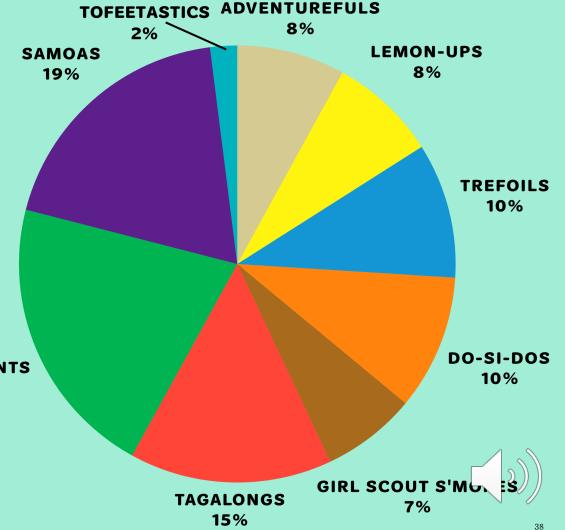
# Suggested order for each girl selling



The above model is merely a suggestion based on averages from past cookie sales when troops use the booth divider. Please consult with your Service Unit as these averages might differ in each geographic location.



## Cookies Varieties Picked Up by Troops in 2024



THIN MINTS 21%



©2024 Girl Scouts of Southern Alabama. All Rights Reserved. Not for public distribution.

# At a minimum, troop initial orders should include enough cookies to:

- Stock your troops first weekend of booth sales
- Meet bonus requirements (40 cases)
- Get a FREE troop booth kit (75+ cases)
  - No minimum for first year troops!
- Stock up on Toffee-tastics, as they will not be reordered!

# Cookies transferred to troops cannot be returned.











©2024 Girl Scouts of Southern Alabama. All Rights Reserved. Not for public distribution.



### You must select a Delivery Station

- Available under the "Delivery" tab in eBudde.
- You may also be prompted to select a preferred pick-up time.



### Troop Initial Order Pickups are due January 6-10, 2025.

Mark your calendars!



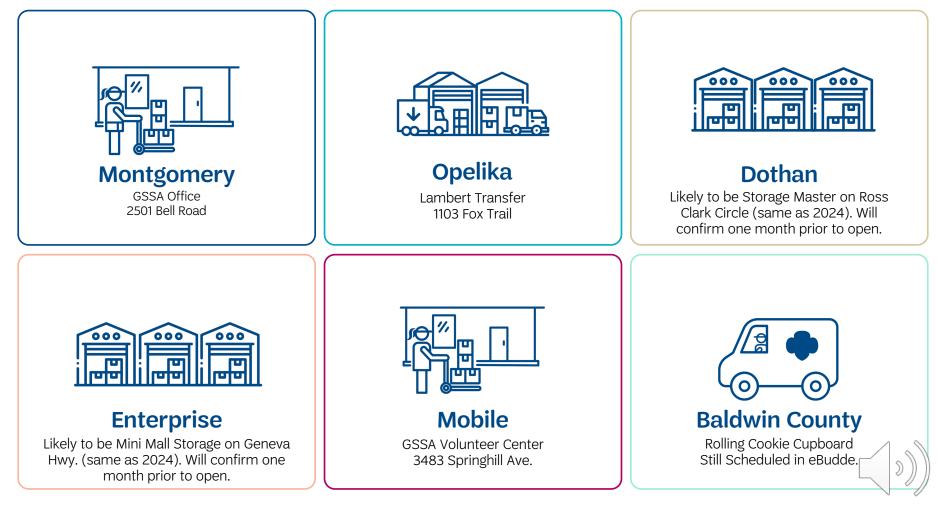
	ght scouts® Little Broomie	git sous <sup>®</sup> Little Bounde
etterente Little Decempe Extension Chille Children Children Control Children Children Childre	Chin mints. Arigo, chacelery cookies midde with natural of of per	Chip, chocolary cookies made with narval of of pape
Ready for a Nortions of Isadership, secrets, and alreadership. And off Scores reading perhaduat any joint NOT FOR RESALE	And the solution of descention, which all Society of Hocusta, copy Solution NOT FOR RESALE Spit society Market Solution Spit society Market Solution Market Solution Mar	Baschy for a Britisma of Incolorably, waveren, and advances? Adva 004 Societa fording gardrocests.org/join NOT FOR RESALE
princes Little County County	trefolls.	and the second s
Traditorial shorthered cookies.	Bady for a lifetime of loadership, specces, and adventure? An off-Stocks today off-focustion of the NOT FOR RESALE	Redy for a Wetline of Inscherding sectors and adventure Juice of Plocure Index gridmatt.org/field NOT FOR RESALE
do-st-dos.	at sease Little Characterie	or ting
Outwall carefuldt coldes with parate to there files	Beady for a lifetime of leadership, Second cover inday phonotacoptor NOT FOR RESALE	Restly for a lifetime of leadership, mecconi, and advership? All of discussioning of foreware any spin
NOT FOR RESALE	tagalongs	tagalong
	marty for a Blatter of IndemMa ten and security of IndemMa and All Society and Society and Society of Neural Conference NOT FOR RESALE	The state of the s
dirl scout s'mores.	UCHER PROMIT	An est Adul Race Adul NOT FOR RESALE Wirst Character Girl scout sing Adult Calum sandach cookes with chocales and march
Coheren sundhach cockes with chocolate and manimulousy filing.	e di kadensky, tecent and admitter degrafication septem NOT FOR RES 	Ready for a lifetime of leadership, success, and adventure? Jein Orl Scours andigu girlscours.org/Join NOT FOR RES
Anter State Street Constant Street St	r for all findings of balanchi, second, and allow our source to have of balanchi, second, and allow for FOR RESALE	samoas.
Statefore a Utilities of Anadorsky, scores, and advecture And GH South solidy present corport NOT FOR RESALE		Insudy for a lifetime of landscript, secrets, and a John off Social Instant polarization option NOT FOR RESALE

Cookies by Carload	
Car Type	# of Cases
Compact Car	25
Hatchback Car	30
Mid-sized Sedan	35
Sport Utility Vehicle	60
Station Wagon	75
Minivan (seats in)	75
Pickup Truck (full bed)	100
Cargo Van (seats in)	200



# GSSA Cupboard Locations & eBudde Cupboard Orders







# **Cupboard Order Scheduling**

### **Cupboard Orders**

### • Due Sunday nights (before Midnight)

- Placing cupboard orders in eBudde helps GSSA staff and cupboard managers ensure that your cookies will be available at your scheduled time
- Planned orders are prioritized over walk-in requests
- Cupboard orders submitted in eBudde will show as "pending" until the pickup has been made and confirmed by the cupboard manager
  - If necessary, quantities may be adjusted when you arrive at the cupboard for pick up

# ALWAYS get a signed receipt!



Find the **COOKIE CUPBOARD GOLDEN TICKET** and get a surprise treat!

For a chance to get a GOLDEN TICKET, place a planned order before midnight on Sunday and pick up by Friday afternoon!

# Managing Girl Scout Cookie Booths



# GSSA-Secured Booth Locations

# Secured by GSSA staff and volunteers for ANY troop to reserve

Unless you are requested to to secure booth space by a GSSA staff member, volunteers should **NOT** approach these locations:

Walmart, Sam's Club, Winn Dixie, Bass Pro Shops, Lowe's, Rouse's Markets, Joann's, and Piggly Wiggly

Costco, Publix, Hobby Lobby, and Aldi have non-solicitation policies and will NOT host booths.

# Troop-Secured Booth Locations

#### Secured by volunteers for their troop to use

- MUST be entered in eBudde at least 1 week before
- ONLY enter the dates and times your troop will be hosting cookie booths
- MUST be approved by GSSA





### presents







#### Managing Girl Scout Cookie Booths : Reserving Locations

### **GSSA-Secured Booth Invitation & Approval** Form

## <u>Community Cookie Booths Needed -</u> girlscoutssa.org

#### **Cookie Booth Approval Form**

#### **Community Cookie Booths Needed**

#### Did you know you can support today's young entrepreneurs by hosting Girl Scout Cookie booths?

Please help us continue the Girl Scout Mission as we build girls of courage, confidence and character who make the world a better place. Girl Scouts are in every community across Southern Alabama, from every background and in every economic circumstance.

You may have heard about our iconic Girl Scout Cookie Program; however, you may not know it is the largest girl-run entrepreneurial program in the world. 100% of proceeds earned by the girls stay local. powering girl leadership experience.

#### The Cookie Program's Five Core Skills

The Girl Scout Cookie Program allows girls to experience entrepreneurship by running their own cookie "business." Girl Scouts learn to think like entrepreneurs. practice a variety of skills and build on them year after year.

Goal Setting: Girl Scouts learn how to set goals and create a plan to reach them.

Decision Making: Girl Scouts learn to make decisions on their own and as a team.

Money Management: Girl Scouts learn to create a budget and handle money.

People Skills: Girl Scouts find their voice and build confidence through customer interaction

Business Ethics: Girl Scouts learn to act ethically, both in business and in life.







Support today's cookie entrepreneurs!





How Can Your Business Support Our Cookie **Entrepreneurs?** 

Your business can support these young entrepreneurs by allowing Girl Scouts to host cookie booths in front of your stores. Our booths are from January 18 - March 9, 2025.

#### It is Easy to Host a Cookie Booth

- Determine if the booth location will be inside, outside, or a drive through option.
- Determine the best dates based on the store's availability.
- Volunteers will be onsite to supervise Girl Scouts and cookie inventory.

Cookie booths can also increase retail traffic to your location! Once you approve your business as a cookie booth partner, your business will be added to the Girl Scouts of the USA national Find Cookies link at girlscouts.org. Last year over 8.4M cookie booth lookups happened on the national site, and this year your location could be included when a cookie customer is searching for a cookie booth.

By partnering with Girl Scouts of Southern Alabama you would allow us to schedule troops and girls to set up their cookie booths at your location. But more importantly, you are investing in the next generation of female entrepreneurs and helping them reach their dreams.

Managing Girl Scout Cookie Booths: Reserving Council Booths

# Reserving GSSA-Secured Booths in eBudde

# Starting January 5

Opens at 12 p.m. You may reserve 3 booths per day at 3 different locations

# Starting January 12

Opens at 12 p.m. You may reserve up to 5 booths per day at 5 different Locations

# Starting January 19

Opens at 12 p.m. Booth site reservations are unrestricted.

Please do not reserve booth locatives you do not intend to use.





presents

Troop

Watch on



# Booth Sales



©2024 Girl Scouts of Southern Alabama, All Rights Reserved. Not for public distribution.

# Important!

If you must cancel a cookie booth, PLEASE cancel the booth in eBudde so that it will no longer appear in the Girl Scout Cookie Finder.

*If possible, cancel 24-48 hours in advance so another troop will have an opportunity to reserve that location.* 



#### Managing Girl Scout Cookie Booths

## Staffing Cookie Booths

- Let families know how many Girl Scouts are needed for each troop booth and give them plenty of time to sign up.
- Be careful not to overstaff or understaff booths.
- Girl Scouts take the lead, not grownups!
  - Ensure to review and follow all guidance available in <u>Safety Activity</u> <u>Checkpoints</u> page 76

### Managing Girl Scout Cookie Booths

### Important Reminders for Responsible Adults at Cookie Booths

- Girl Scouts take the lead not grownups!
- All cookie booths should have 2 unrelated adult volunteers *unless* all Girl Scouts present are members of the same household and are with their caregiver(s).
- If there are Girl Scouts from more than one household at a cookie booth, use troop cookies.
- Troop numbers should be displayed at cookie booths.
- Set up booth sale in the designated area, DO NOT block the entrance, and follow all business rules.
- Please begin to pack up 10-15 minutes prior to the end of your designated time slot and allow next troop to begin selling *at their designated start time.*
- Do not rush or pressure the current troop to finish their time slot early.
- Be sure take all trash and leave your booth site better than you found it.

Complete "Cookie Booth Etiquette" flyer is included in Booth Kit

Quantities vary based on booth location and duration

			(Box totals in	n red)					
	Sam's		Walma	art	5 Gu	ys	Winn Dixie		
Thin Mint	6	(72)	4	(48)	3	(36)	3	(36)	
Samoa	6	(72)	4	(48)	3	(36)	3	(36)	
Tagalong	6	(72)	4	(48)	3	(36)	3	(36)	
Trefoil	4	(48)	2	(24)	2	(24)	2	(24)	
S'more	3	(36)	2	(24)	2	(24)	2	(24)	
Do Si Do	4	(48)	3	(36)	2	(24)	2	(24)	
Adventureful	5	(60)	3	(36)	2	(24)	2	(24)	
Lemon-Up	5	(60)	3	(36)	2	(24)	2	(24)	
Toffee-tastic	2	(24)	1	(12)	1	(12)	1	(12)	
TOTAL	41		26		20		20		

Cookie Booth - # of Cases to send

If multiple shifts back to back at one location,  $1^{st}$  shift will take full amount,  $2^{nd}$  shift takes  $\frac{1}{2}$  amount listed above. Repeat rotation for  $3^{rd}$  and  $4^{th}$  shifts if at a continuous booth location such as Five Guys.

Special thanks to Mary Baker of Troop 9750 for this amazing chart!



### **Booth Tally Sheet**

Do some cookie math! Encourage Girl Scouts to track inventory before, during, and after a booth sale.

Booth Location:				Date	2:		Troop #:		
	\$_5	\$_5 LEXOER	\$ <u>5</u>	\$ <u>5</u>	\$ <u>5</u>	\$ <u>5</u>	\$ <u>5</u>	\$ <u>5</u>	\$_5
Starting Inventory	Adventurefuls <sup>-</sup>	Lemon-ups'	Trefoils'	Do-si-dos'	Samoas'	Tagalongs <sup>-</sup>	Thin Mints	Girl Scout S'mores	Toffee-ta
Packages Sold (Use Tally Marks)									
Donations (Use Tally Marks)									
Ending Inventory									
Total Packages Sold									
Girl S	Scout On Duty		Start Time	End Time			Adult Supervi	sors	
Ending Cash					Notes:				
Starting Cash		-							
Total Cash Collecter	d	=							
Checks		+							
		=			Adult Sig	nature:			

# Back for 2025: Customer and Troop Incentives



# **Great News!** "Buy 5" is back and better than ever!

#### **For Customers**

When customers buy 5 packages of cookies, they can enter an online drawing to win 5 cases (60 packages)!

#### **For Troops**

Troops that sell to the 5 winners will also receive 5 cases of cookies to donate to the non-profit of their choice!

Flyers will be included in booth kits and availably to pick up at cupboards.

Managing Girl Scout Cookie Booths: Customer and Troop Incentives

# 5 for 5 Flyer included in booth kit

This flyer is also a great way to display your troop number!



## BLING YOUR BUING YOUR BUING YOUR THUUY

### Share photos of your Blinged Out Booth on social media and tag GIRL SCOUTS OF SOUTHERN ALABAMA



🭕 3 lucky troops will win pizza party! 🦻









# Payment Options



# Cash

Girl Scouts and troops may receive cash payments. Deposit cash into troop bank account often. Always get a receipt.

# Checks

#### **NOT RECOMMENDED for Girl Scouts or Troops**

- No checks from strangers
- No amounts larger than \$25
- Checks should be made out to troop account
- GSSA will not cover the cost of fraudulent or bounced checks

# **Digital Cookie**

Girl Scouts can process payments for in-person, girldelivery, and direct-ship sales.

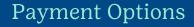
**Troops** can process payments by setting up Troop Site. Your troop site will also make your troop available for direct-ship sales from customers using the Cookie Finder.

# **Clover Go**

### GSSA pays processing fees for troop credit card payments processed using Clover Go.

**Troops** will be responsible for all processing fees incurred from the use of other payment processing services (CashApp, Square, etc).





### Important Updates to Clover Go

- Clover Go is no longer accepting new Girl Scout Troop accounts.
- If your troop has already registered to use Clover Go, there will be NO changes for you this year.

Email questions to <u>customercare@girlscoutssa.org</u>



### **Payment Options**

### Important Updates to Digital Cookie Payments

- Girl Scouts and Troops can now accept Venmo & PayPal as payment options when processing "Give cookies to customer now" (cookies in-hand) orders via the mobile app.
  - This does not require any additional setup for councils or users and all the financial reconciliation will be handled by Digital Cookie similarly to a credit card order.
  - ONLY available with cookies in-hand
- Users will no longer be required to fill in customer name, email, or zip code when processing "Give cookies to customer now" (in-hand) orders paid by credit card via the mobile app.
- When processing a "Give cookies to customer now" (in-hand) order, the order will now move from payment authorized to payment captured with delay.

# girl scouts

DC Mobile App Watch on <u>YouTube</u>

# girl scouts

Refunds in DC Watch on <u>YouTube</u>

# Managing Troop Finances

### Managing Troop Finances

### **Troop Bank Account Requirements**

### Minimum of 2 Signers Required

### Signer Requirements

- Active Membership with GSSA
- Eligible background check with no restrictions
- Completed Finance Coordinator Training in gsLearn

### Managing Troop Finances

## **Troop Account Reminders**

### "Cash & Carry" for Troops with no Bank Account

• Meaning, cookie cupboard orders must be paid in-full before they can be picked up

If you need help with your troop account, please email <u>customercare@girlscoutssa.org</u> with the subject line "Troop Finances" or call 1-800-239-6636

Do not include detailed account information, including account numbers, in email.



### Managing Troop Finances

## Cookie Program ACH Dates

### • First ACH: On or after February 11

 includes ½ the amount due to GSSA for Initial Order and all cupboard pickups through Friday February 8

### Final ACH: On or after March 18

• Includes all outstanding balances owed

**Special Note:** Troops are required to have an up-to-date ACH form on file with GSSA to place troop Initial Orders.



## Managing Troop Finances

## Managing Caregiver Payments

- Troops determine the method and frequency of cookie pickups and caregiver payments.
- Troop cookie coordinators should collect a caregiver agreement for every Girl Scout caregiver supporting the cookie program before you distribute ANY cookies to families.
- Collect money for the cookies in-hand before allowing caregivers to receive more inventory.
- If you have a caregiver who has not complied with a payment deadline, DO NOT distribute more cookies to them.

## ALWAYS get a signed receipt!



#### **Caregiver Permission & Financial Responsibility Agreement**



As the caregiver of a Girl Scout participating in the 2025 Girl Scout Cookie Program, I agree to the following:

- I will adhere to the Cookie Season start date of December 9, 2024. I will respect and comply with all order submission and payment deadlines communicated by my Troop Cookie Coordinator. I will request a receipt any time I receive cookies or turn in payments.
- I will follow the Safety Activity Checkpoints regarding cookie sales (pages 78-81).
- I understand that cookies must be sold for \$5.00 per box. No discounts or mark-ups are allowed; no fees or surcharges may be charged to customers for any reason.
- I understand that any donations received during Cookie Season must be applied to Hometown Heroes.
- I accept full financial responsibility for all cookies and payment I receive. I will treat cookies responsibly and with proper handling and storage practices. I understand cookies may not be returned.
- I understand that my Girl Scout will not earn individual proceeds; all proceeds belong to the troop and/or council. I agree to collect all physical rewards my Girl Scout earns during the designated timeframe set by the Troop Cookie Coordinator.

My Girl Scout, \_\_\_\_ , has my permission to participate in

the Cookie Program. I confirm that I have read and agree to the statements above. \_

Initials

By signing below, I acknowledge and agree that failure to pay for all received cookies and money will result in my Girl Scout's earned rewards to be withheld until the amount due has been satisfied. Further, I understand that legal action may be taken by the troop and/or Girl Scouts of Southern Alabama. Should legal action be taken, I am fully liable for all costs incurred, including but not limited to attorney fees, court costs, and collection fees.

Name	Address	Phone	
Signature	Driver's License #	Date	

Signature

Please make your Girl Scout's prize choices below in the event your troop cookie coordinator needs to make those entries for you, (check one)

400+	Panda Neck Pillow	OR	Do-si-dos Duffle Bag	1
800+	Write in preferred			1
	T-shirt Size:			
1000+	Blue Girl Scouts of Southern Alabama Hoodie	OR	\$25 Program Credit	1
1300+	Sticker Printer	OR	\$25 Program Credits	1
1600+	Snow Cone Machine	OR	\$50 Program Credits	1
2000+	Inflatable Paddle Board	OR	\$100 Program Credits	$\vee$
3000+	Beats FitPro Wireless Headphones	OR	3 days/ 2 nights GSSA Resident Camp	
4000+	Passes to Alabama Shakespeare Festival	OR	Electric Scooter	
5000+	OWA Park & Resort Season Passes	OR	\$350 Girl Scout Getaway Credit	>

### Managing Troop Finances

#### **Caregiver Permission/Agreement Form**

# Important Reminders

Girl Scout cookies are \$5 per package statewide

#### **No Exceptions**

Cookies can never be sold for any other amount.

Cookie booths, stands, and walkabouts may ONLY take place in Southern Alabama.

Stay within our 30county Council Area

This does not restrict customer orders placed in Digital Cookie for direct-shipment or girl-delivery. Businesses may NOT sell packages or cases of cookies.

This includes family/friends' businesses selling to the public "for" girls.

Local businesses **may** purchase cookies from Girl Scouts to be incorporated into custom dishes, given as client gifts, and more!

Business may NOT purchase packages or cases of cookies with the intent to resell them.



Girl Scout Cookie links can NOT be shared on public sites or community groups.

You may share the Cookie Finder *GirlScoutCookies.com* 

Cookie links CAN be shared with family and friends using personal social media pages, text, and email. Links cannot be shared on public sales sites, such as Facebook Marketplace, eBay or local buy/sell/trade pages (*this list is not exhaustive*). Girl Scout Cookie links can NOT be shared with news media.

#### You may share the Cookie Finder *GirlScoutCookies.com*

If approached, Girl Scouts and volunteers may proudly discuss their personal Girl Scouting experience. Please do not comment on topics outside of *your* troop and *your* experience. All donations accepted during the cookie program must be applied to Hometown Heroes.

Troops, Girl Scouts, and Caregivers may not keep donated funds.





## **Receiving Donations**

If a customer donates instead of purchasing cookies, the funds **must** be applied to the Hometown Heroes, Gift of Caring in eBudde:

- Your troop will be credited with a sale
- GSSA will facilitate the donation of cookies

If your troop is *considering* using troop inventory for Hometown Heroes donations:

- You must email <u>CustomerCare@girlscoutssa.org</u> NO later than February 23.
- Cookies **must** be donated to service members, first responders, or a local non-profit.

## Hometown Heroes Weekend February 14-16

The troop with the most Hometown Heroes donations will receive free GSSA Hometown Heroes patches!







Hometown Heroes Wrapper included in Booth Kits



























## **Together We Embrace Possibility**

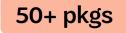


#### Cookie Program News, Girl Incentives, Promos, and News

# EMBRACE POSSIBILITY



*Embrace Possibility* Patch AND 2025 Year Patch AND Decal Set





Cooling Headband AND Bamboo Dangler Keychain

100+ pkgs



Action Patch AND Panda Pouch 150+ pkgs



©2024 Girl Scouts of Southern Alabama. All Rights Reserved. Not for public distribution.

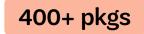


**Flower Press Craft Kit** 

275+ pkgs



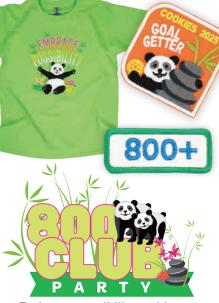
Panda Neck Pillow OR Do-si-dos<sup>®</sup> Duffle Bag



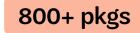


"Mei Lán" the Panda AND Happy Bamboo Push AND Fidget Beanbag Stones AND 500+ Bar Patch

550+ pkgs



*Embrace Possibility* T-shirt AND 800 Club Party AND Goal Getter Patch AND 800+ Bar Patch









Super Seller Patch AND Choice of: Inflatable Paddle Board OR \$100 Program Credits

2000+ pkgs

**Cookie Program Girl Incentives** 



3000+ pkgs



Passes to Alabama Shakespeare Festival OR Electric Scooter

4000+ pkgs







Girl Scout Getaway Credit may be applied to any GSSA travel or camp experience.



©2024 Girl Scouts of Southern Alabama, All Rights Reserved. Not for public distribution.

## **Program Credits**

Can be used as payment for membership renewal, GSSA Programs, camps, trips, and items in the GSSA shops.

Cookie Program Credits expire August of the *next* membership year (2026).

## Sister Credits

Allow multiple-Girl-Scout households to combine the number of total packages sold and receive higher, accumulated Program Credits.

#### EXAMPLE of "Sisters Sally & Sara":

• Sally sells 500 packages, and Sara sells 500 packages. Combined, they can receive \$25 Program Credits awarded at the 1000-package level.

Please Note, this only applies to GSSA Program Credits -NOT girl incentives, provided by Little Brownie Bakers and GSSA, including the 800 Club Party.





## November 3

Cookie Rookie LIVE Training (ZOOM)



#### November 12

AUBURN Cookie Coordinator Connection

## November 14

ENTERPRISE Cookie Coordinator Connection



MONTGOMERY Cookie Coordinator Connection

## November 21

MOBILE Cookie Coordinator Connection



## December 7

**DOTHAN** PANDAmonium Painting Girl Scout Cookie Rally

## December 7

MOBILE PANDAmonium Painting Girl Scout Cookie Rally



Cookie Rally Financial Skills Programming Sponsored by FINRA Investor Education Foundation



November 17, 2024 Volunteer access to eBudde begins

November 27, 2024 Volunteer access to Digital Cookie begins



December 1, 2024

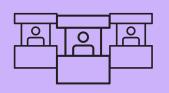
Initial Orders Due in eBudde



Digital Cookie, Direct-Ship Sales Begin



**January 2, 2025** Presales for Girl-Delivery begin

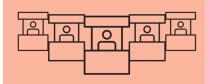


**12 pm | January 5, 2025** Booth Site Selection Opens 3 per day @ 3 different locations





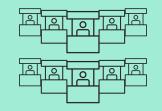
January 10-12, 2024 Walkabout Weekend



12 pm | January 12, 2025 Booth Site Selection Opens 5 per day @ 5 differe locations



January 18, 2025 Booth Sales Begin



12 pm | January 19, 2025

Booth Site Selections restrictions lifted



February 11, 2025

First ACH Begins Transactions through 2/8



#### February 14-16, 2025

Hometown Heroes Weekend & National GS Cookie Weekend





March 16, 2025 Incentive Submissions due to GSSA from Troops



March 18, 2025 Final ACH Begins



April 15, 2025

Girl Incentives received from LBB

## Exciting News!



Direct-Ship Orders of 4-12 packages FREE Shipping December 10-15

Orders placed by Dec. 15 are not guaranteed to arrive before Dec. 25

This Christmas, I want Girl Scout Cookies!

## Thank You!

CustomerCare@girlscoutssa.org

1-800-239-6636



©2024 Girl Scouts of Southern Alabama. All Rights Reserved. Not for public distribution.